From: EPACALLCENTER

**Sent:** Friday, September 1, 2017 5:36 PM

**To:** Ragon, Derek

**Subject:** Incident INC000002358076 reported by you has been resolved. Please create shared mailbox

R6HarveyREOC\_ENVL for hurricane response

You are receiving this message because the issue you reported to EPA Call Center or your local Help Desk has been resolved. Please refer to the incident number listed below and contact the EPA Call Center or your local Help Desk for more information.

The following Incident has been Resolved:

Incident Number: INC000002358076

Reported Date & Time: 9/1/2017 3:41:35 PM Submitted By: Region 06>R6 Help Desk Tier 1 Assigned To Group: Region

06>R6 Office 365

Incident Summary: Please create shared mailbox R6HarveyREOC\_ENVL for hurricane response

Resolved Date: 9/1/2017 6:35:06 PM

Resolution Notes: gathered info and sent to Maggy for eBusiness

As part of our ongoing effort to get feedback from our customers, we have created an online customer satisfaction survey. To complete a survey please click on the link below.

https://epacallcenter.com/arsys/forms/ch-arsdb-

02.connections.local/EPASurvey?mode=Submit&F536870913=INC000002358076&username=surveyguest

Please email or call the EPA Call Center or your local Help Desk if you have any further questions or requests.